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CAPABILITY STATEMENT

Telecommunications • Carrier of Record • Engineering Consulting

VoIP Doctors Business Telecommunications provides expert telecommunications services and consulting to Commercial, Non-Profit, Government clients. Our services leverage telecom technology to help organizations achieve operational efficiencies by streamlining their expenses, reducing labor, and improving performance.

Founded in 2019 with a passion for leveraging UCaaS & CCaaS technology to fuel our clients' growth, the VoIP Doctors Business Telecommunications team has over 20 years of telephony and VoIP engineering experience ranging from Fortune 500 organizations to boutique firms and public entities.

Core Capabilities:

VoIP Doctors is a boutique provider of custom-tailored Business Telecommunications Solutions.

- Unified Communications/Contact Center Communications (UCaaS & CCaaS).
- Design, build and maintain systems for each organization as needed:
 - VoIP Telecommunications Consulting & Customized Telecom
 - Engineering with Cyber Security Focus
- Telecom Experts to other Telecom Providers:
 - White-Label and Carrier of Record UCaaS/CCaaS
 - Telecom Engineering Consulting for MSPs and ITSPs

Innovations:

- Solutions-driven, Relationship-based, and Customized VoIP Communications Services
- Trusted by Telecom and IT companies to provide them with telecom service, engineering and compliance
- Cybersecurity-focused VoIP Services & Consulting

Certifications, Licenses, & Security

- USAC/FCC Registered
- SOC II Type 2 Compliant
- HIPAA Compliant
- WBENC WBE
- SBA WOSB

Clients We Serve:

- Professional Services, Healthcare, Education, Financial Services, and Non-Profits
- Municipal & Utilities
- Call Centers/Contact Centers
- Transportation, Freight, and Logistics Firms
- Industrial, Commercial, Manufacturing
- Telecommunications and IT Firms

Geography

- New Jersey Headquarters
- US Domestic & Global Services



NAICS & OTHER CODES

NAICS 517810

VoIP Service Providers

NAICS 541618

Telecommunications Management Consulting services

CAGE 8U8Q1

Unique Entity Identifier DT9ZBQ89SS68

WBENCLink # WBE2101109

SBA WOSB Certification Number: WOSB210838

TESTIMONIALS

Our customers tell us that they value our Customization, White-Glove Service, Expertise, and Solutions Delivery.

“ Thank you for the excellent customer service with the new phone system for our accounting firm. The technology of being able to handle calls right through our computers is easy and the connection is fantastic! The app for the mobile phone is user friendly, when [our employees] are on the go... Great product and service!!
-Accounting Industry Client

“ [VoIP Doctors] advised us and worked with our IT Provider to ensure that our on-site and remote employees are equipped with the tools that they need to manage our global communications needs seamlessly.
-International Transportation & Logistics Client

“ Aside from offering world class customer service and excellent pricing, [VoIP Doctors] offer something most telecom companies don't care to spend the time on: a collaborative approach to systems integration with your business in mind. They were willing and able to find the best fit for my business - not simply the biggest sale...The value of the long-term relationship is alive and well at VoIP Doctors.
-Legal Industry Client

EXECUTIVE TEAM



Michael A. Barson
Chief Technology +
Solutions Officer