



VoIP Doctors Corporate Services

Now more than ever, flexible and cost-effective solutions to stay connected with your customers and keep your employees safe are essential to keep your business moving forward.

VoIP Doctors is a woman-owned telecommunications company helping organizations to keep business moving forward with on-site, remote, and hybrid-work VoIP Telecom, Internet, and Mobile Solutions and Consulting. Put over 20 years of our industry experience to work for your company.

Hosted VoIP Services & UCaaS

The Telecommunications Cure for your organization, VoIP Doctors provides scalable, high-quality hosted IP PBX services that are both highly customizable and cost efficient.

Our Cloud-based Corporate Telecommunications services are suitable for organizations seeking to modernize with an increasingly mobile/remote workforce: corporate on-site, multi-location, or virtual. The best part is that transferring your phone services to our hosted platform is easy and will put you on a path to significant savings and operational efficiencies.

Microsoft Teams Direct Routing

Microsoft Teams Direct Routing (Trunking) enables your organization to utilize Microsoft Teams and/or a Microsoft phone system as its primary telecommunications system. VoIP Doctors empowers your business to make and receive calls through Microsoft Teams using your own phone numbers.

Tailored Communications

Improve your operational efficiency with a flexible and full-featured VoIP Phone System for your organization. With hundreds of features to choose from, your phone system is future-proof. Whether you need voicemail, voicemail-to-email, or auto-attendant queues, our system has it all in a cloud-based solution--no expensive and heavy equipment to buy and maintain. We handle everything from the system and phone lines to maintenance and support.



Business Continuity and Disaster Resistance

Keeping your business performing and able to make-and-receive calls when disaster strikes is a key challenge for business owners. The effects of extended downtime on your service, sales, and operations can be extremely damaging and costly.

VoIP Doctors incorporates robust Business Continuity strategies into our solutions. Some primary features are highlighted below:

- Diverse Internet connectivity with automated fail-over option (SD WAN)
- Hosted VoIP and UCaaS in offsite enterprise-class infrastructure
- Virtualization of equipment across multiple hosts to eliminate single points of failure
- Automated forwarding of inbound calls during power failures & Internet interruptions
- Active-Standby and Active-Active SIP Trunking for complete resilience
- Access your VoIP Doctors Dashboard from anywhere
- Unified Communications (UCaaS) applications including Softphones and Webphones

Contactless Set-Up and User-Friendly Experience

VoIP Doctors offers Remote Provisioning of most VoIP phones as well as Contactless Set-Up and Proactive Remote Management. We implement, manage, and support the hosted PBX for you and offer a seamless web administration interface to manage your phones, phone users, and call flows. Our Customer Care team is also available to help.

Network Recommendations

Voice-over-IP solutions have amazing benefits over legacy telephony including work-from-anywhere convenience, feature improvements, and flexibility. The convergence of voice and data make implementing VoIP solutions and phone systems a necessary consideration for any size business. Let us help you navigate through any stage of your network upgrade to maximize cost savings, feature improvements, and flexibility. The multitude of options can be daunting. We make it easier.

VoIP Doctors Consulting Services

Put our expertise to use in the creation of your next telephony RFP, VoIP Design and Implementation, System Audit, and more:

- RFP Creation and Management
- Installation, Migration, and Project Management
- Best Practice IVR Design
- SIP/VoIP Security and Risk Mitigation
- Post-merger integration of Legacy Telephony Systems



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